



Bell Push-to-Talk

Client (software) update instructions

Before beginning any update, please Connect to Wi-Fi to avoid data charges as data is required to complete the upgrades. If Wi-Fi is not used, please be aware that standard data charges may apply.

Google Play Store for Samsung, Google Pixel, or Sonim Smartphones:

1. Open the Google Play Store application.
2. At the top right, tap the **profile icon**.
3. Tap **Manage apps & device**. Apps with an update available are labelled **Update available**.
4. Tap **Update**.

Apple App Store for iPhones:

1. Open the Apple App Store application.
2. Tap your **profile icon** at the top of the screen.
3. Scroll to see all pending updates and release notes.
4. Tap **Update**.

Sonim XP5S:

1. For instructions on how to update your XP5S to the latest version of Push-to-Talk (PTT), please visit: https://support.bell.ca/mobility/smartphones_and_mobile_internet/sonim-xp5s.how_to_update_the_software_on_my_sonim_xp5s
2. If support is required during an upgrade attempt for the XP5s, please contact pttsupport@bell.ca
3. Once updated, the device should automatically update the PTT version. You can also force the update by following these steps:
 - a. Go to **home screen** and look up **Apps**.
 - b. Click on **Sonim Scout App**.
 - c. Within **Setup** click **App Updater**.
 - d. Then click **Check for updates**. The latest PTT version for the Sonim XP5S is version 9.0.